



QUALITY COMMITMENT STATEMENT

TransCanada is committed to being an industry leader in the safe and reliable delivery of energy. At the foundation of this commitment is the management of quality as a key component of developing and managing our projects and assets. Commitment to quality in everything we do is instrumental in achieving our economic, social and environmental objectives.

TransCanada is committed to the following principles:

- We believe all personnel are responsible and accountable for health, safety, quality and environmental performance;
- We follow applicable laws, regulations and internal requirements to minimize risk to our employees, suppliers, contractors and the public;
- We believe an effective Quality Management Program can lower cost and improve productivity by reducing nonconformity and defects;
- We believe in clearly communicating quality expectations pertaining to our business processes, decisions and products;
- We expect personnel to report and communicate risks, potential hazards, incidents and near hits. We take all reports seriously and fully investigate to identify facts relative to the reporting of all incidents and issues; and
- We protect all personnel making reports in good faith. Good faith reporting means an open, honest, fair and reasonable report without intentional malice or ulterior motive. Personnel who seek to exempt their own negligence or willful misconduct by making a false or malicious report will not be protected.

REFERENCES AND LINKS

- [Policy Questions and Comments](#)
- Questions and Further Information
- Quality Commitment Statement Poster
- Quality Management Program Manual