



STAKEHOLDER ENGAGEMENT COMMITMENT STATEMENT

GUIDING PRINCIPLE

At TransCanada, our reputation matters. We recognize that excellence in stakeholder engagement helps deliver value and ensures we do so in a socially and environmentally responsible manner.

Our four core values of Integrity, Collaboration, Responsibility and Innovation are at the heart of our commitment to stakeholder engagement. These values guide us in our interactions with our stakeholders.

TransCanada generally defines stakeholders as those people or groups who significantly affect, or who may be affected by, our business activities.

We strive to engage stakeholders early and often. Engaging with stakeholders means listening, providing accurate information, and responding to stakeholder interests in a prompt and consistent manner. TransCanada uses two-way communication processes with stakeholders to assist us in reaching better quality business decisions.

The following principles are used as a filter to test and align engagement activities:

- We identify and consider the perspectives of our stakeholders;
- We are visible, present and approachable in the community;
- We recognize that diverse thoughts, opinions and experiences contribute to better decisions and outcomes;
- We take ownership and accountability for our decisions and outcomes; and
- We track, measure and report on our performance to learn and improve.

We encourage reporting of suspected incidents of non-compliances, as well as hazards, potential hazards, incidents and near-hit. We take every report seriously, investigate to identify facts and ensure immunity for the good faith reporting of such concerns.



REFERENCES AND LINKS

- [Questions and Comments](#)
- Stakeholder Engagement Commitment Statement Poster

APPENDIX A: REQUEST FORM

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Approval for Issuance Russ Girling, President and CEO	Signature